

# HOW TO USE 9-1-1 - FOR KIDS



Children as young as 3 have successfully called 911 to save a life or to report an emergency. As soon as a child is old enough to comprehend the information, he or she should be taught how and when to call 911. This brochure has visual information to use in helping children learn how to call 911.

**9-1-1 is a special phone number used to call for help!**

Dial **9-1-1** to get **EMERGENCY** help

- POLICE
- FIRE
- AMBULANCE

**ONLY dial 9-1-1 for emergencies to:**

- Save a life
- Stop a crime
- Report a fire

For everything else call Georgetown Police at **512-930-3514**

**How To Call 9-1-1**

- Stay calm
- Listen for dial tone
- Dial **9-1-1**
- On a cell phone, press the **Send** button after dialing **9-1-1**

Don't forget to press **Send** after dialing **9-1-1**

**What To Say On 9-1-1**

- Explain what happened and where help is needed
- Give your name
- Answer all questions
- Do not hang up until the Dispatcher says it's ok to do so
- Do not nod your head. Instead, answer "YES" or "NO" out loud

**Do not call 9-1-1**

- When there is no emergency
- As a game, joke or prank
- To practice
- For animals

If you dialed **9-1-1** by mistake, do not hang up. Stay on the phone and answer all questions

A Police Officer may be sent to your house when **9-1-1** has been dialed for any reason!

**DID YOU KNOW?**

911 calls from pay phones and mobile phones are **FREE**



Circle The 9-1-1 Emergencies!

A. Car Accident



B. Scraped knee



C. Friend stuck in a tree



D. Kids fighting



E. Flat Tire



F. Fire



G. Being picked on by a bully



H. Someone is hurt



I. You see a crime



J. Pet gets loose



If you're not sure,  
then calling 911 is  
the right thing to do



Answers: Dial 9-1-1 for A,C,D,F,H,I

PHONE NUMBERS

Emergencies.....9-1-1

GPD Phone #.....512-930-3510

Dad Work \_\_\_\_\_

Dad Cell \_\_\_\_\_

Mom Work \_\_\_\_\_

Mom Cell \_\_\_\_\_

Family \_\_\_\_\_

Friend \_\_\_\_\_

Neighbor \_\_\_\_\_

Your Name:

Your Address:

Your Phone Number:

GEORGETOWN POLICE DEPARTMENT  
COMMUNITY RESOURCES DIVISION  
512.930.3510  
www.pd.georgetown.org

