



Because We Care

**GEORGETOWN  
POLICE DEPARTMENT**

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REPORT NUMBER

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OFFICER/DETECTIVE NAME

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VICTIM SERVICES NAME

The City of Georgetown and the Georgetown Police Department would like to extend to you our deepest sympathies in the loss of your loved one. We understand the tremendous impact circumstances such as this have on family members and friends. It is our desire to help you during this difficult time by providing answers to some questions you may have. The following information is provided to assist you in making arrangements.

*If an autopsy is ordered by the judge, your loved one has been transported to one of the following medical examiners.*

**Travis County Medical Examiner**

**Austin, Texas 78723..... 512-854-9599**

**Hill County Forensics LLC**

**Georgetown, Texas 78626 ..... 512-240-1060**

**The Justice of the Peace may select Tranquil Mortuary Service to take the body of your loved one to the Medical Examiner's office.**

You may obtain information pertaining to an autopsy from the Justice of the Peace (JP) indicated below:

**Justice of the Peace Pct. 1**  
**1801 E. Old Settlers #1**  
**Round Rock, Texas 78664 ..... 512-244-8622**

**Justice of the Peace Pct. 2**  
**350 Discovery Blvd. #204**  
**Cedar Park, Texas 78613..... 512-260-4210**

**Justice of the Peace Pct. 3**  
**100 Wilco Way #204**  
**Georgetown, Texas 78626 ..... 512-943-1501**

**Justice of the Peace Pct. 4**  
**211 W. 6<sup>th</sup> St.**  
**Taylor, Texas 78574..... 512-352-4155**

**Please note that it takes varying amounts of time to obtain the death certificate and autopsy report.**



## **MEDICAL EXAMINER'S OFFICE INFORMATION**

If an autopsy has been ordered to determine cause of death, the following information is provided to assist you in making arrangements:

Call the funeral home of your choice to inform them of the death and your desire to use their services. The funeral director will contact the Medical Examiner's office. If you have a question, you may call the Medical Examiner's office.

The Medical Examiner's office will call your funeral home to transport your loved one when the autopsy is complete. The funeral director will make an appointment with you to come into their office to make funeral arrangements.



**If no autopsy is ordered**, call the funeral home of your choice to inform them of the death and your desire to use their services. They will make arrangements to transport your loved one to their facility and will schedule an appointment with you to make funeral arrangements. Copies of the Death Certificate will be available through the funeral home. The following are local funeral homes in Georgetown:

**Austin Area Dignity Memorial Funeral Providers**  
Georgetown, Texas..... 512-863-2564

**Cook-Walden Davis Funeral Home**  
Georgetown, Texas..... 52-863-2564

**Ramsey Funeral Home & Cremation Services**  
Georgetown, Texas..... 512-869-7775

**The Gabriels Funeral Chapel & Crematory**  
Georgetown, Texas..... 512-869-8888

**A Plus Cremation of Texas**  
Georgetown, Texas..... 512-221-0603

**Neptune Society**  
Austin, Texas..... 512-829-3752

**Tranquil Mortuary Services..... 512-947-3110**  
*(They will hold your loved one while you pick a funeral home.)*

**CRIME SCENE/TRAUMA & DEATH CLEANUP**

The following is a list of clean up companies that will come out and remove items that need to be removed:

- Austin Bio Clean ..... 512-598-6753**
- Aftermath ..... 800-366-9923**
- Total Decon Inc..... 888-411-3266**
- Servpro ..... 512-335-7247**



## THE CHRISTI CENTER

This organization offers free, ongoing support for adults grieving the loss of a child, spouse, parent, sibling or other loved one. Participants receive the support of peers who can truly relate, from hearing how others have coped, and the realization that they are not alone in their experience of loss. They benefit from helpful guidance on how to manage and express their complex emotions in a healthy manner. The group serves as a safe place for people to come, share, connect and heal.

2306 Hancock Drive  
Austin, Texas 78756  
512-487-2800  
[www.christicenter.org](http://www.christicenter.org)



## GRIEF SHARE GRIEF RECOVER SUPPORT GROUPS

How GriefShare works:

GriefShare seminars and support groups are led by people who understand what you are going through and want to help. You'll gain access to valuable GriefShare resources to help you recover from your loss and look forward to rebuilding your life.

[www.griefshare.org](http://www.griefshare.org)

## GRIEF REACTIONS

Experiencing the pain of grief may include physical, emotional, and behavior reactions. It is helpful to acknowledge and work through the grief responses. Some common grief reactions are listed below.

### EMOTIONAL

Numbness/Shock

Disbelief/Denial

Sadness

Guilt

Yearning

Despair

Hopelessness

Anger

Bitterness

Feeling of being lost



### PHYSICAL

Deep sighing

Weakness & fatigue

Rapid heartbeat

Increased blood pressure

Decrease in activity

Muscular tension

Weight & appetite change

Neglect of self

Increased sensory

awareness

Being able to identify some common reactions allow you to know that what is happening to you is considered normal for people in grief. Victim Services may be able to assist you with information regarding local support groups and bereavement counselors.

### BEHAVIORAL

Blaming others

Apathetic regarding activities

Crying

Detached from surroundings

Withdrawn from friends & activities

Preoccupied

Seeking solitude

Seeking forgiveness

Disoriented to time and place

Unable to concentrate





## LIFESYLE TIPS FOR PEOPLE IN GRIEF

- Discipline yourself to eat regularly, even if you feel as if you cannot eat as much as usual.
- Eat a balanced diet.
- Avoid sweets and fatty foods.
- Drink 8-10 glasses of water per day. Avoid beverages with caffeine.
- Schedule 20-30 minutes of vigorous exercise for your age and condition.
- Concentrate on deep breathing in the open air.
- Concentrate on keeping Good posture.
- Try to catch a nap during the day.
- Avoid alcoholic beverages altogether. Alcohol is a depressant.
- Avoid caffeine - hot or cold. This stimulates then lets you down.
- Avoid solitary TV watching.
- Keep regular hours.
- Keep a balance between work, relationships, and aloneness



## BASIC INFORMATION FOR SURVIVORS

1. You may obtain copies of the death certificate from the funeral home.  
Note: Some institutions require certified copies of the death certificates.
2. You may obtain a copy of a police report from the Georgetown Police Department by calling 512-930-3510. Have your Police report number ready.
3. You may obtain medical records from the hospital or clinic where the deceased was taken.
4. Telephone numbers you may find helpful:

### Social Security Administration

Georgetown Texas ..... 877-531-4699

Austin, Texas ..... 866-627-6991 or 800-821-1000

### Veterans Administration

Regional Office ..... 800-827-1000

### Crime Victims Assistance

Georgetown PD ..... 512-930-3512

## SOME IMPORTANT DETAILS

- **Contact the bank** – especially if there are joint accounts.
- **Obtain death certificates** – these are available from the funeral home. They are often necessary for insurance and many other legal purposes. A minimum of six certified copies is suggested.
- **Check current bills** – utilities, phone, loans, credit cards, etc.
- **Locate titles of ownership** – auto, property, etc.
- **You may want to contact an attorney** – settling an estate can be a complex affair, especially if there is no will.
- **Credit Bureaus** – place a security freeze on accounts (Experian, Equifax, Transunion)
- **Check employee benefits** – notify employers of the death to secure any available death benefits.
- **Civil Service** – government employees may be eligible for benefits.
- **Contact Social Security** – secure death benefits.
- **Check memberships** – some groups offer group life insurance.
- **Gather insurance policies** – remember to check credit cards and loans for credit life policies.
- **Automobile insurance** – if the death is the result of an automobile crash, it may be possible to file a claim for incurred medical fees, vehicle damage or other benefits.

## BEREAVEMENT SCAMS

### **Beware of scam that are targeting the deceased and their grieving families**

Losing a loved one can take an enormous toll – physically, emotionally, and even financially. It is hard enough on its own without also having to worry about fraud on top of it. Scammers will try to cash in on your already difficult situation.

#### **Tips to help you avoid scams/fraud:**

- When writing an obituary, give the deceased's age, but leave out the birthdate, middle name, home address, birthplace, and mother's maiden name. Don't include the names of family survivors; this may open them up to these scams.
- Alert the major credit reporting agencies as soon as you can to the passing of your loved one. The agencies will flag the person's credit file and put a freeze on it to prevent others from opening new unauthorized lines of credit.
- Obtain a credit report for the deceased person right after death and a few months afterwards. This will help you to identify any otherwise unknown accounts and to watch for any attempted fraudulent activity after death. Make sure to also notify any current banks, credit unions, or financial institutions that the deceased person used so that all checking, savings, investment, or credit card accounts can be flagged appropriately; the same thing for insurance companies holding auto, home, or life insurance policies.
- Send a copy of the death certificate to the IRS so that the person's tax account can be flagged as well.



**IF WE CAN BE OF ANY FURTHER SERVICE TO YOU, PLEASE CALL:**

**GEORGETOWN TEXAS POLICE DEPARTMENT  
3500 D.B. Wood Rd.**

**Georgetown, TX 78628 at**

**(512) 930-3510**



**GPD**



**Victim Services**